



*CTICC staff team building 2016*

## **Human rights and anti-corruption training**

In addition, 11 employees (7.28%) received a total of 16 hours of formal training in the CTICC's policies and procedures on human rights issues. During the year under review, the CTICC had no incidents of discrimination and as such no actions were required.

The CTICC also directly employs one person to manage safety and security and oversee its external security contractors. The manager is trained on all policies and procedures relating to the company and the relevant aspects of human rights. The outsourced security services at the CTICC are governed by a comprehensive Service Level Agreement (SLA) that requires all security personnel are trained and licensed as per the Private Security Industry Regulatory Act. Compliance to this act incorporates issues around human rights and fair treatment into training.

## **BUILDING A FUTURE WORKFORCE FOR THE EVENTS AND HOSPITALITY SECTOR**

The CTICC has a proven track record in training and skills transfer within the local and international events and hospitality sectors. In the year under review, the centre continued to build on this reputation, by continuing to focus on promising young individuals and giving them relevant experience that would enhance their employability in the sector. This applied both to our own staff and to students and graduates who emerged in these industries. The CTICC's current workplace experience initiatives include the following training success stories.